



Principles & Practices of Logistics Operation Management

HRDF

www.zohlgroup.com

COURSE CODE: H-SCM-02

LEVEL: Basic to Intermediate

LANGUAGE: Bahasa & English

OVERVIEW

In logistics management the term "Logistics" had the military legacy associated with it and "Supply Chain" was very business focused. It is part of supply chain management that takes the responsibilities of timely meeting customer demands within the pull factor or Demand Centric Management. It is done through effective planning, monitoring and release of the scheduled customer orders (Finished Goods shipment or FGS) from its temporary storage to the assigned customers (Distribution). Logistics management helps companies reduce expenses (Cost) and enhance customer service excellence.

OBJECTIVE

Upon completion of this program, participants will be able to:

- Increase efficiency of operation through integration all related logistics activities
- Build relationships and improved customer service (delivery reliability and speed)
- Drive down inventory investment by creatively coordinating with the supplier's inventory System (Manufacturing and contractors)
- Improve handling to avoid product damages and reliable delivery performance

COURSE DURATION

2 days (9am—5pm)

Tea Breaks: 10:30am & 3:30pm

Lunch: 1:00pm-2:00pm

Note: Please contact our office for Training Date or visit our website for details (www.zohlgroup.com)

METHODOLOGY

This program will be conducted with:

- Interactive Lectures using PowerPoint presentation
- Worksheets and Quiz
- Discussions
- Practical Exercise
- Case Study
- Video Presentation

TARGET AUDIENCE

This program is suitable for Managers, Executives and Officers involved in logistics, operations, purchasing & sourcing, shipping, distribution, transportation, import & export, finance and administration.

LOCATION

Mindset Discovery Center™@ZOHL, M2-6-08, Level 6, 8trium Tower 2, Bandar Sri Damansara, Kuala Lumpur (other Regions please contact our office)

KEY TAKEAWAYS

- Understand the fundamental principles in Logistics and Supply Chain Management
- Find out the tools and techniques that are widely used in Logistics and Supply Chain Management
- Understand the orientation, antecedents and consequences applied in Supply Chain Management
- Have a basic understanding on the International Trade and Procedures

COURSE CONTENT

INTRODUCTION TO LOGISTICS MANAGEMENT

- Integrated Logistics and Supply Chain
- Customer Service and Logistics
- Channels of Distribution
- Key Issues and Challenges for Logistics

LOGISTICS PROCESS

- Inbound / Outbound Volume activity and throughput
- Manufacturing Logistics
- Handling order picking, packaging and labeling
- Omni-channel Fulfillment
- Facility Space Utilization and Goods Segregation

OUTSOURCING LOGISTICS

- Third Party Fulfillment
- Transportation and Distribution
- Required Arrival Date (RAD) Compliance
- On-Time Performance on Fulfillment Orders

OPERATION MANAGEMENT - LOGISTICS FOCUSED

- Information and Communication Technology
- Cost and Performance monitoring
- Security and Eco System include Safety and Environment
- Productivity - Score Card by Function. Reports and budget

Note: Course Content subject to further review



Customized In-House Training Program is available in the following areas:

Administrative Skills | Career Development | Human Resources | Personal Development | Sales & Marketing | Leadership & Management | Workplace Essentials | Entrepreneurship | Soft Skills | SCM | HSE | Engineering | Telecoms | IT

CALL US FOR DETAILS or VISIT OUR WEBSITE AT WWW.ZOHLGROUP.COM

Sebarang pertanyaan sila hubungi Cik Niesa

ZOHL Consultancy Sdn Bhd (332967-D)(SST ID:W10-1810-32000429)

M2-15-02, Level 15, 8trium Tower 2, Jalan Cempaka SD 12/5

Bandar Sri Damansara, 52200 Kuala Lumpur

T: 03.6279.9276 F: 03.6279.0663 HP: 013.398.1038 E: training@zohlgroup.com



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COURSE FEE

RM1,272 per person incl. 6% SST
(Fee inclusive of Course Material, Attendance Certificate, and Meals)

CERTIFICATE

Participants will be issued a Certificate of Attendance/Accomplishment upon successful completion of this training program. Full attendance is a pre-requisite.

CIDB CCD Points

20 (for CIDB-Registered Companies) & upon approval from CIDB

HRDF SBL KHAS

Claimable under HRDF SBL KHAS Scheme (for Companies contributing to HRDF)

REGISTRATION METHOD

1. **Online:** http://zohlgroup.com/hrdf_registration/ **OR**
2. Download this brochure at: <http://zohlgroup.com/all-brochures/> and fill up the required information. Then please fax to: 03.6279.0663
3. Or contact our office at: 03.6279 9276 / 013.398.1038

FACILITATOR

Paramesvaran or RAM has more than 30 years experience in marketing, supply chain management, human resource management, lean & quality management, logistics, and inventory & warehouse management. He has the following academic qualifications:



- Southampton Institute - B Eng (Hons) Business Engineering -1989
- Postgraduate Diploma in Marketing 1995 (Chartered Institute of Marketing)
- MSc Environmental Management (Malaysian University of Science and Technology) - 2007
- Master in Business Administration (Open University Malaysia) - 2010

He has also attended the following Professional Courses:

- Institute of Management Specialist (TQM) Associate Member
- Certified Training Professional ARTDO
- IRCA Certified Environmental Management System Auditor (SGS)
- PSMB Certified Trainer: TTT Certificate No: 4179

*Note: Trainer availability is subject to change



REGISTRATION FORM

Participant#1: _____

Position: _____

IC No: _____

Participant#2: _____

Position: _____

IC No: _____

Training Date: _____

Training Venue: _____

Organization: _____

Address: _____

Contact Person: _____

Position: _____

Tel: _____

Fax: _____

Email: _____

Company Website: _____

PAYMENT

CASH: RM _____ **OR**

CHEQUE No: _____

Please fax your bank-in slip to 03.6279.0663 or scan your bank-in slip and email to training@zohlgroup.com

*Please make your cheque payable to:

ZOHL Consultancy Sdn Bhd



Account No:
514392303373

Signature & Company Stamp

Note:

- Date & venue of seminar subject to changes
- Payment must be made 7 days before the training date
- Registration cancelled 7 days prior to the event is subject to RM100 service charge per participant
- No refunds for notice received less than 7 days prior to the event. A substitution may be made at any time at no extra charge.
- Program content may change subject to revision by our consultants from time to time.
- Full fee is required with your registration. 5% Group discount is available - min 3 pax.

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